

# COMMUNITY RESOURCE GUIDE

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# KEY CRISIS NUMBERS

## 211 HELP LINE

- Call 211
- Provides crisis intervention, information, assessment and referral
- Telephone Counseling | Suicide Prevention | Crisis Intervention  
Advocacy Programs | Community Resource Database

## ABUSE HOTLINE (CHILDREN AND ADULTS)

- Call 1-800-962-2873 | Report Online At <https://Reportabuse.Dcf.State.Fl.U.s/>
- Fax Your Report To 800-914-0004
- If you suspect or know of a child or vulnerable adult in immediate danger, call 911.

## AIDS/HIV HOTLINE

- Call 800-352-2437 Info/Medication
- The HIV/AIDS Bureau (HAB) administers The Ryan White HIV/AIDS Program, which is the largest Federal program focused exclusively on HIV/AIDS care. The program is for people living with or affected by HIV/AIDS who do not have sufficient health care coverage or financial resources for coping with the disease.

## DOMESTIC VIOLENCE

- Florida Help Line 800-500-1119 | National Help Line 800-799-7233
- Call if: In an abusive situation or want to learn more about getting help; Talk to a counselor

## NATIONAL HUMAN TRAFFICKING HOTLINE

- 1-888-373-7888
- Call in suspected cases of human trafficking for resource information

## SEXUAL ASSAULT HOTLINE

- Call 239-262-7227
- Provides victims advocacy and services in Collier County | Crisis information
- What to do after sexual/violent assault has occurred

## SUICIDE PREVENTION LIFELINE (NATIONAL)

- Call 800-273-8255
- The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals.

## MOBILE CRISIS UNIT

- Collier County | Call 844-395-4432
- Services are available 24 hours a day, 7 days a week
- Provides emergency intervention, de-escalation, screening and assessment for individuals in emotional distress.

# RENT | MORTGAGE | UTILITY

## HOUSING DEVELOPMENT CORPORATION OF SW FLORIDA D/B/A HELP

- Call 239-434-2397
- Mortgage counseling and assistance

## LOW INCOME HOME ENERGY PROGRAM

- Call 239-262-4877
- Program can assist customers pay their home energy expenses. The program has three categories of assistance: home energy assistance, crisis assistance, and weather related or supply shortage energy crisis assistance. Each category has unique requirements.

## RENTAL ASSISTANCE | UTILITY ASSISTANCE

- Collier County Salvation Army | Call 239-776-3106

# CANCER: FINANCIAL & EMOTIONAL SUPPORT

## AMERICAN CANCER SOCIETY

- Call 1-800-227-2345
- [www.cancer.org/index](http://www.cancer.org/index)
- Programs and services to help people with cancer and their loved ones understand cancer, manage their lives through treatment and recovery, and find the emotional support they need. And best of all, our help is free. We can also help connect you to other free or low-cost resources available in your area.

## CANCER ALLIANCE OF NAPLES

- Call 239-643-4673
- [www.cancerallianceofnaples.com](http://www.cancerallianceofnaples.com)
- These services can include financial assistance to help with groceries, gas, rent, insurance and utilities during cancer treatment

## THE DONNA FOUNDATION (BREAST CANCER)

- Provides financial assistance and support to those living with breast cancer
- Care Line | 877-236-6626
  - provides specific case management services to patients, caregivers and/or their providers

## HELPING KIDS WITH CANCER – LEE HEALTH FOUNDATION

- Call 239-343-6950
- Provide hope and support to local children and families battling childhood cancer and/or blood disorders. We accomplish this by providing compassionate, easily accessible, supportive care services.
- Through Barbara's Friends and other supports, families are able to focus on helping their kids and no child is denied treatment because of their families inability to pay for services.

# EMPLOYMENT | UNEMPLOYMENT

## NAPLES

### CAREERSOURCE

- Call 239-643-4324
- Job search workshops and career counseling
- Use of computers, phones and faxes to assist in a job search
- Training opportunities for those who qualify
- Career counseling
- Assessments and job placement services

### COLLIER COUNTY HUMAN RESOURCES

- Call 239-252-8460 | 8AM – 5PM M-F

### VOCATIONAL REHABILITATION (PERSON WITH DISABILITIES)

- SWFL Resource Link Naples | 239-593-2543

## TRANSPORTATION

- Collier Area Transit | Bus Passes | 239-252-7777 | [colliercountyfl.gov](http://colliercountyfl.gov)
- Goodwheels | Transportation for Disabled & Disadvantaged | 239-768-2900 ext 505

## CLOTHING

- |   |              |
|---|--------------|
| • Helps Outreach                        | 239-593-3226 |
| • North Naples Church                   | 239-593-7600 |
| • Salvation Army Naples Social Services | 239-210-4009 |
| • Guadalupe Social Services             | 239-657-6242 |

## FOOD ASSISTANCE

### S.N.A.P. | FOOD STAMPS

- Call 1-850-300-4323 | M-F 8AM – 5PM
- [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida)

### GROCERIES | FOOD PANTRY | TAKE HOME

- HelpsOutreach | Naples area | 239-593-3226 | [www.helpsoutreach.org](http://www.helpsoutreach.org)  
M|T|TH|F 10AM – 3PM
- Harry Chapin Food Bank | Naples area | 239-334-7007  
Monday-Friday 8:00AM – 4:30PM

- Catholic Charities of Collier County | 239-793-0059 | M-TH 9-5 | F 9-3
- Meals of Hope | 239-537-7775
- The Salvation Army Naples Social Services | Greenacres | 239-210-4009
- St. Matthew's House | 239-774-0500 | Thursdays 1-6

SOUP KITCHEN | FOOD SERVED ON SITE

- Justin's Place Feeding Ministries | 239-774-0500 | Lunch M-S 12-12:45pm | Dinner Everyday 5-5:30pm
- Casa Maria Soup Kitchen | 239-657-6242 | Lunch M-F

HOME DELIVERY FOR HOMEBOUND | DISABLED

- Meals on Wheels | Daily Delivery 239-775-0443

GRACE PLACE FOR CHILDREN & FAMILIES | 239-455-2707

- Food Pantry Saturdays 10:30am-1:00pm | Grace offers Family Literacy Programs. Their mission is cultivate confident, capable and literate parents prepared to guide their child through the crucial years of early development and successfully prepare them to transition to formal schooling at a level with their peers.

## HOMELESS

ST. MATTHEW'S HOUSE

- Call 239-774-0500
- Emergency Shelter
- Soup Kitchen

PROVIDENCE HOUSE

- Transitional Housing for women with children 10 years old and under
- Call 239-692-8779

THE SALVATION ARMY NAPLES SOCIAL SERVICES

- Call 239-210-4009

IMMOKALEE FRIENDSHIP HOUSE

- Call 239-657-4090
- Shelter, Showers and Hot Meals

## FOSTER CARE | ADOPTION

- Children's Network of SWFL | Call 239-226-1524
- Crisis Pregnancy Heart of Adoptions | Call 239-594-2830

# LEGAL | IMMIGRATION LAW

## UNITED STATES CITIZENSHIP AND IMMIGRATION SERVICES

- Guidance through Citizenship, Green Card, and Visa services
- 1-800-375-5283

## LEGAL AID SOCIETY OF COLLIER COUNTY

- Call 239-775-4555
- Domestic Violence and Family Law
- Legal Aid for Collier Kids
- Public Benefits for Veterans, Elderly and Disabeled
- Immigration Assistance
- Housing Assistance
- Tax Assistance

# MEDICAL | DENTAL CARE | PRESCRIPTIONS CRISIS PREGNANCY

## NEEDY MEDS (RX HELP)

- Free Faith-based Clinic | Call 800-503-6897
- Dedicated to helping people locate assistance programs to help them afford their medications and other healthcare costs.

## PANIRA HEALTHCARE CLINIC (UNINSURED HEALTH CARE)

- Offers Free Clinic second Wednesday of the month | 239-529-5580
- Available to uninsured, low-income & unemployed members of the community

## HEALTHCARE NETWORK OF SOUTHWEST FLORIDA

- Call 239-658-3000 | Naples
- Children's Care | Women's Care | Dental Care | Family Care | Senior Care | Behavioral Care
- Onsite Pharmacy provide medications at a discounted price to qualified patiens who are unable to pay for their prescriptions

## FLORIDA DEPARTMENT OF HEALTH COLLIER COUNTY (FOR REFERRALS TO LOCAL CLINICS)

- Call 239-252-8200
- Primary care of the medically indigent population of the county with the private sector by providing millions of services annually through its threehealth centers
- Core programs include, disease prevention and control, environmental health and engineering, school health and health education.

## PREGNANCY RESOURCE CENTER OF SOUTHWEST FLORIDA

- Naples 239-280-5523 | Estero 239-317-0015
- Free Pregnancy testing, Ultrasounds | Sonograms, STD Testing
- Dedicated to providing a safe place for women to explore their options during an unplanned pregnancy by helping to make healthy and informed decisions when it comes to pregnancy

## HEALTHY MOTHERS HEALTHY BABIES

- Call 888-414-4642
- Help with pregnancy costs and provides pantry with baby supplies
- Free Support Groups | Child Birth Classes | Parenting Classes

# MENTAL HEALTH | COUNSELING REFERRALS

## DAVID LAWRENCE CENTER

- Call 239-455-8500
- 24 Hour Crisis Intervention, Mental health & substance abuse services

## NATIONAL ALLIANCE ON MENTAL HEALTH ILLNESS OF COLLIER COUNTY

- Call 239-260-7300
- **NAMI Family-To-Family Course** - a free, 12-week course for family caregivers of individuals with severe mental illnesses. The course is taught by trained family members. All instruction and course materials are free to class participants.
- **NAMI Peer-to-Peer Course** - a unique, experiential learning program for people with any serious mental illness who are interested in establishing and maintaining their wellness and recovery.
- Support Groups
- Many other Mental Health services available

## SOUTHWEST FLORIDA CHRISTIAN COUNSELING

- Call 239-301-4464 | [www.swflchristiancounseling.org](http://www.swflchristiancounseling.org)
- Grief Counseling | Trauma

## CROSSROADS BEHAVIORAL HEALTH CENTER

- Call 239-692-1020 | [CrossroadsFlorida.org](http://CrossroadsFlorida.org)

## SUICIDE PREVENTION LIFELINE

- Call 800-273-8255 | [SuicidePreventionLifeline.org](http://SuicidePreventionLifeline.org)

## PROJECT HELP

- Call 239-262-7227
- Project HELP works with dignity and compassion to ease the pain of those who have been affected by rape, violence, crime or loss of loved ones.
- Counseling | Crisis Intervention | Advocacy Services  
Group Therapy | Support Groups



# CHILD ABUSE | DOMESTIC VIOLENCE

## FLORIDA ABUSE HOTLINE

- Call 800-962-2873 | [MyFLFamilies.com/service-program/abuse-hotline/report-online](https://www.myflfamilies.com/service-program/abuse-hotline/report-online)

## CHILDREN'S ADVOCACY CENTER OF COLLIER COUNTY

- Call 239-263-8383 | [CACCollier.org/what-we-do.html](https://www.caccollier.org/what-we-do.html)

## YOUTH HAVEN

- Call 239-774-2904
- Southwest Florida's 24-hour Emergency and Residential shelter for boys and girls ages 6-19 who have been removed from their homes due to abuse, neglect and abandonment

## SHELTER FOR ABUSED WOMEN & CHILDREN

- Call 239-775-1101
- [www.naplesshelter.org](https://www.naplesshelter.org)
- 24 Hr Crisis Counseling, Emergency shelter, Elder abuse program, Children's program, Prevention program
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# DRUG & ALCOHOL ABUSE SUPPORT SERVICES

- |                                   |              |
|-----------------------------------|--------------|
| • Alanon Family Groups            | 239-263-5907 |
| • David Lawrence Center           | 239-455-8500 |
| • Families Anonymous              | 800-736-9805 |
| • Hazelden Betty Ford             | 855-843-8320 |
| • Justin's Place Recovery Program | 239-774-0500 |
| • Narcotics Anonymous             | 239-451-3275 |
| • SAMHSA National Helpline        | 800-662-4357 |
| • AA                              | 239-262-6535 |

# FUNERAL EXPENSES

## DIGNIFIED BURIAL OR CREMATION FOR INDIGENT RESIDENTS OF:

- Collier County | 239-252-8999